

Terms & Conditions

Introduction

These General Terms and Conditions (the “Terms”) govern your use of the Prohasco platform, accessible at <https://www.prohasco.co.uk> (hereinafter referred to as the “Platform”). The Platform is owned and operated by Prohasco. By accessing or using the Platform, you agree to these Terms along with our Privacy Policy, which outlines how we handle and protect your information.

Definitions and Terms of Use

For the purposes of these Terms, the following definitions apply:

- **“User Account”**: The identification (username and password) created for Users to access services on the Platform.
- **“Course”**: An online educational module provided via the Platform, which includes videos, quizzes, and instructional materials.
- **“Platform”**: The website, apps, and other digital media where Prohasco’s services are provided.
- **“Service”**: Educational services offered by Prohasco, including Courses, instructor-led sessions, and supplementary content.
- **“Membership”**: Subscription packages providing Users access to various Courses and Services on the Platform.
- **“Instructor”**: Experts or educators who deliver instructional content on the Platform.
- **“Rate”**: The price charged to Users for accessing Memberships or Courses.

Use of Personal Information

Your personal information is processed according to our Privacy Policy. To modify preferences regarding marketing communications or data usage, please contact us at hello@prohasco.co.uk.

Platform Description

Prohasco provides an educational platform offering a variety of online Courses delivered by industry professionals. Users can create accounts, enroll in Courses, and engage in discussion forums. Prohasco retains the right to modify or remove content at its discretion.

Acceptance of the Terms

By using the Platform, you agree to these Terms and other policies posted on the Platform. If you do not agree to these Terms, you should not access or use the Platform.

Content Availability

The content on the Platform, including videos, images, and text, is subject to change or removal at Prohasco's discretion. The Platform may contain links to third-party websites, and Prohasco is not responsible for the content or services provided by external websites.

Registration

To access the Platform's services, Users must complete the registration process by providing accurate and current personal information. Users are responsible for securing their account credentials and for any activities carried out through their account. Any unauthorized use must be reported to Prohasco immediately.

Liability for Passwords

Users are responsible for maintaining the confidentiality of their login credentials. Prohasco will not be liable for any loss or damage arising from unauthorized access to your account due to your failure to secure your credentials.

Proper Use of the Platform

The Platform must be used in accordance with all applicable laws. Users are prohibited from:

- Harassing or threatening others.
- Posting offensive or illegal content.
- Using bots or automated tools to access the Platform.
- Engaging in fraudulent or commercial activities without authorization.

Products and Memberships

Prohasco offers various Courses and Membership plans, which provide Users with access to educational content. Users can choose subscription options that suit their needs and preferences.

Cancellations and Refund Policy

You have the right to cancel your purchase within 14 days of the transaction, provided you have not accessed the course materials. Refunds will not be issued once course materials have been accessed. For cancellation requests, please contact hello@prohasco.co.uk.

Payment Methods

Prohasco accepts payments through credit cards, PayPal, and other methods specified on the Platform. We reserve the right to change accepted payment methods at any time.

Relationship with Instructors

Instructors on the Platform are independent professionals. Prohasco is not responsible for the content provided by Instructors. Users who have concerns about course content should contact Prohasco directly.

Intellectual Property

All content on the Platform, including but not limited to videos, text, and software, is the intellectual property of Prohasco or its licensors. Unauthorized use, reproduction, or distribution of this content is prohibited.

Privacy and Cookies

Prohasco is committed to protecting your privacy and follows applicable data protection laws. By using the Platform, you consent to our use of cookies to improve your experience.

Amendments to Terms

Prohasco reserves the right to amend these Terms at any time. Any changes will take effect upon publication. Continued use of the Platform after changes are made constitutes acceptance of the revised Terms.

Jurisdiction and Governing Law

These Terms are governed by the laws of the United Kingdom. Any disputes arising from these Terms will be resolved under UK jurisdiction.

For any questions or concerns regarding these Terms, please contact us at hello@prohasco.co.uk.